

# Warranty

## Polyethylene Water Tanks

User Guide V. 1.1



Quality  
ISO 9001  
SAI GLOBAL



green  
systems

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ALL WARRANTY ENQUIRIES MUST BE SUBMITTED TO GREEN SYSTEMS WITHIN 30 DAYS OF NOTICING THE WARRANTY ISSUE.

**A: Limitation of Liability**

To the extent permitted by section 68A of the Trade Practices Act 1974 (Cth), the liability of Sealite Pty Ltd t/a Green Systems under this Warranty will be, at the option of Sealite Pty Ltd, limited to either the replacement or repair of any defective product covered by this Warranty.

**B: Warranty Terms**

All tanks have a provisional 10-year guarantee, from date of purchase. This is dependent on the tank being installed as per the guidelines set in place by Green Systems.

- Green Systems will guarantee the manufacture of the polyethylene tank body which will be free from defective materials and workmanship, and any seal of any 1 ¼” or 2 “ brass threaded outlet or overflow flange fitted by our trained staff. For example a leak around the brass outlet fitted by Green Systems, or a split in the polyethylene wall due to manufacturing defect, will be covered by the warranty.
- The warranty does not include the fitting of any Ball Valve or Stop Tap to the tank, even if the ball valve was purchased from or supplied by Green Systems. All overflows, inlets and other components fitted by a third party or by the customer are not included in the warranty.
- If a tank is sold through an agent or re-seller, it is the responsibility of the agent or reseller to be the first point of contact when organising the replacement or repairs of the tank.

- If a tank is found to have an issue that is considered to be within the warranty, a representative of Green Systems will be sent to fix the problem. If the tank is within our “Free Delivery” area, this will be within one week of the issue being reported to Green Systems. If the tank is outside of our “Free Delivery” area then the time taken to fix the tank may increase to two weeks. Green Systems may offer a monetary recompense to the customer, to have the issue fixed by a third party that holds relevant qualifications. This will be done at the Managers / Director’s discretion and Green Systems will have the final say when and how the tank will be fixed under warranty.

- All warranty claims will be issued with an individual RMA Number. This will be recorded in the Warranty Database to be addressed by Green Systems staff.

**ANY TANK WARRANTY REPAIRS MAY INVOLVE THE EMPTYING OF THE WATER TANK. GREEN SYSTEMS WILL NOT BE HELD LIABLE FOR THE COST OF REPLACING ANY WATER LOST DURING THE WORK TAKEN TO FIX THE WARRANTY ISSUE.**

- o This may include any modification, adjustment, replacement of brass fitting, or full replacement of the tank.

**C: Limited to Original Purchaser**

This Warranty is for the sole benefit of the original purchaser of the covered product and shall not extend to any subsequent purchaser of the product.

**D: The Warranty is Void and Inapplicable if:**

- The product has been used or handled other than in accordance with the instructions in the owner's manual and any other information or instructions provided to the customer by Sealite;
- the product has been deliberately abused, or misused, damaged by accident or neglect or in being transported; or
- the defect is due to the product being repaired or tampered with by anyone other than Green Systems or authorised Green Systems repair personnel.
- The customer must give Green Systems notice of any defect with the product within 30 days of the customer becoming aware of the defect.
- Green Systems reserves the right to modify the design of any product without obligation to purchasers of previously manufactured products and to change the prices or specifications of any product without notice or obligation to any person.
- This warranty does not cover any damage or defect caused to any product as a result of water flooding or any other acts of nature.

**E: The following items may not be covered by the Warranty.**

- Split or cracked outlet, which has occurred during the fitting of the stop tap or ball valve.
- Broken Overflow adaptor.
- Split side wall due to puncturing or collision.

If the tank is determined to not be under warranty, e.g. split outlet, puncture.

*The following costs may be incurred for repairs to the Green Systems polyethylene water tank.*

Labour	\$30 per hour
Teflon Tape	\$1
Nipple, hex Reduced Brass	\$12
Socket, hex Brass	\$30
Tank Outlet (M x F) 50mm	\$40

**F: Miscellaneous**

Apart from the specific warranties provided under this warranty, all other express or implied warranties relating to the above product is hereby excluded to the fullest extent allowable under law. The warranty does not extend to any lost profits, loss of good will or any indirect, incidental or consequential costs or damages or losses incurred by the purchaser as a result of any defect with the covered product.

**G:**                            **Your Green Systems**  
                                         **Polyethylene**  
                                         **Water Tank Information**

Tank Size: \_\_\_\_\_

Number of tanks: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Sales Contact: \_\_\_\_\_

Installation Address: \_\_\_\_\_

Suburb: \_\_\_\_\_

State: \_\_\_\_\_ Post Code: \_\_\_\_\_

\_\_\_\_\_





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Recycled